



Engineering Services Capability Summary

Partners in Automation

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1.0 Background

EIA Services (Pty) Ltd is a manufacturing control system specialist company based in Australia and offering a professional and simplistic approach to complete systems implementation. As well as being an innovator of the latest automation and control technologies, we believe in using proven technologies combined with a methodical and managed strategy from inception to completion.

We offer comprehensive intelligent solutions in a variety of areas in both continuous and batching process environments. These include:

1. Electrical & Instrumentation (E&I);
2. Programmable Logical Controllers (PLC);
3. Human Machine Interfaces (HMI);
4. Supervisory Control and Data Acquisition (SCADA); and
5. Manufacturing Execution Systems (MES).

2.0 Services

EIA Services is a multi-disciplined industrial automation and electrical engineering company providing the following services:

- Electrical Design (Analysis, Design, Documentation);
- Panel building; FAT Testing
- Supply, install and Commission electrical systems and automation;
- NATA Certified Calibration of instrumentation including temperature, pressure and electrical systems;
- Major parts supply (locally and internationally); and
- Maintenance and valve refurbishment.

2.1 Specialist Areas of Delivery

Our areas of Delivery include:

- Functional Safety Design;
- Certification of design and installations;
- Electrical Engineering and Design
- Process optimization/ Advanced Process Control;
- Design, development, implementation of PLC/SCADA/HMI plant-based systems
- Diagnostics; and
- High Voltage Services.

2.2 Lifecycle Solutions

We design, manufacture, install, commission, refurbish, upgrade, test and maintain Automation Systems.

This provides our Customers with the flexibility to choose which element/s of the lifecycle they wish to partner with *EIA Services* on.

3.0 Service Industries

EIA Services operates within the following industries:

- Food and Beverage (Brewing, Infant cereals and formulas, Bakeries and Sugar)
- Minerals, Metals and Mining (Aluminium and Manganese)
- Chemical and Petrochemical
- Utilities (Power, Water and Waste Water)
- Transport (Shipping and Harbours)
- Automotive; and
- Paper and pulp.

4.0 Our People

EIA Services has a multidisciplinary team of qualified and experienced Electrical and Automation Design Engineers and technicians. In addition to *EIA Services*' core management team, Contractors with specialist competencies are engaged where required.

Our staff and contractors are validated at engagement to ensure they are qualified, licensed and competent in delivering services to customers on *EIA Services*' behalf. In addition to industry qualifications we ensure our Workers understand their key health and safety obligations and rights when performing work on behalf of *EIA Services*.

5.0 Geographical Coverage

EIA Services' head office is located in the Bayside suburb of Cleveland (Brisbane, Qld), and provides products and services nationally and internationally.

6.0 Quality, Safety and Environmental (QSE) Management System

EIA Services has an established ISO compliant Health, Safety, Environmental and Quality Management System which complies with the following internationally and locally recognised standards:

- ISO 9001:2015 - Quality Management Systems
- ISO 45001:2018 - Occupational Health and Safety Management System; and
- National Association of Testing Authorities (NATA).

The Scope of our compliant QSE Management System includes:

- All services and supply of product; and
- All locations at which we operate.

7.0 Safety

EIA Services Workers (employees and contractors) are under contract to meet or exceed the requirements of the *EIA Services* QSE Management System.

To this end, all *EIA Services*' workers are inducted and provided with health and safety information and tools to ensure alignment with *EIA Services*' QSE Management System Requirements. Records of implementation of health and safety controls (including validation, training and sign-off of Safe Work Method Statements (SWMS)) are retained on the QSE Management System to ensure compliance can be tracked, validated, managed by *EIA Services*, and provide assurance to our Customers.

8.0 Markets and Customers

Our Customers include:

